



Michigan Association of Code Enforcement Officers
28th Annual Education Conference
March 8-9, 2018

Comfort Inn Suites & Conference Center
2424 S. Mission, Mt. Pleasant MI 48858

Thursday March 8, 2018 all day & Friday March 9, 2018 half day

Cost for this Conference is \$150 for both days, or \$120 for the first day only. *Lunch is provided on the first day.* **Register with Maureen Underhill no later than February 14, 2018**

Name: _____

Email: _____

Title: _____

Jurisdiction _____

Address: _____

City: _____ Zip: _____

Make checks payable to MACEO

E-mail or mail registration to Maureen Underhill, munderhill@cityofnovi.org
 City of Novi, 45175 Ten Mile, Novi MI 48375

CONFERENCE REGISTRATION DEADLINE FEBRUARY 14, 2018.

LODGING INFORMATION

- **Mt. Pleasant Comfort Inn Suites & Conference Center**
- **Reservations: 989-772-4000 you must reserve your own room**
- **Mention MACEO to receive special room rate of \$75 per night for King or Queen/Queen room**
- **Breakfast included with your room reservation ☺**
- **Reserve by February 21, 2018. Room availability not guaranteed thereafter.**
- **Check in 4:00 pm; Check out Noon**



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SCHEDULED SPEAKERS AND COURSE DESCRIPTIONS

THURSDAY MARCH 8, 2018

Existing Structure Hazards and Indoor Air Quality: Jeff Rostoni, LEED, AP, of Air Quality Consultants will present mold basics including health problems, moisture sources, building assessments, and remediation.

1 hour

Ideas to Develop a Partnership: City of Troy Assistant Fire Chief Richard “Chuck” Reisterer will discuss how Code Enforcement professionals can partner with their local Fire Authorities to refine Code Enforcement and keep communities safer. **1 hour**

Workplace Violence & Active Shooter Response for Code Enforcement Professionals: High profile active shooter events and workplace violence incidents are in the news nearly every day. This presentation defines workplace violence, active shooter incidents, and common protocols for handling these incidents employed in the private sector. The focus of the presentation is what code enforcement professionals can do to survive an active shooter incident, whether at work or elsewhere. **1 hour**

Communicating for Results: Marcey Uday-Riley, MSW, CPT, Partner, IRI Consultants: Learn how to get the results you want from the way you communicate with others as a Code Enforcer. At the conclusion of this four-hour hands-on session, you will know how and why your communication triggers others’ responses and what you can do or say differently to reduce or avoid conflict, or confront it with more win-win results. You will learn how communication is the foundation of behavior, the basis for conflict, and how the two go together with often unintended consequences. With a better understanding of communication and conflict, you will learn tools and strategies necessary to achieve your desired results! **4 hours**

FRIDAY MARCH 9, 2018

Pest identification, prevention, and eradication: Ryann Kelley, Founder and Principal of All American Pest Control in Alma Michigan, will discuss identification and remediation techniques of more common pests, including but not limited to bedbugs and rats. **1 hour**

Medical Marijuana update: Doug Piggott, AICP, Associate and Senior Planner, Rowe Professional Services, Flint MI, will discuss recent changes to State Law and how local governments are responding. **1 hour**

Hoarding: Elizabeth Nelson of Children of Hoarders LLC, returns to discuss identification, causes, and management of hoarding behavior. **1 hour**

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SCHEDULED AGENDA

THURSDAY MARCH 8, 2018

MORNING

Breakfast starts 6am.

7:30 am -8 am Registration

8:00 am – 9:00 am Existing Structure Hazards/Indoor Air Quality: Jeff Rostoni, LEED, AP, of Air Quality Consultants presents mold basics including health problems, moisture sources, building assessments, and remediation.

9:00-9:10 Break

9:10-10:10 Ideas to Develop a Partnership: City of Troy Assistant Fire Chief Richard “Chuck” Reisterer will discuss how Code Enforcement professionals can partner with their local Fire Authorities to provide both proactive and reactive complete code compliance.

10:10-10:25 Break

10:25-11:30 Workplace Violence & Active Shooter Response for Code Enforcement Professionals: High profile active shooter events and workplace violence incidents are in the news nearly every day. This presentation defines workplace violence, active shooter incidents, and common protocols for handling these incidents employed in the private sector. The focus of the presentation is what code enforcement professionals can do to survive an active shooter incident, whether at work or elsewhere.

11:30-Noon Business meeting including Board nominations

Noon -1:00 Lunch provided

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SCHEDULED AGENDA

THURSDAY MARCH 8, 2018

AFTERNOON

1:00-5:00 Communicating For Results: Marcie Uday-Riley, MSW, CPT, of ICI Consultants will present how and why behavioral communication, both good and bad, can influence a Code Enforcer's ability to achieve the desired results. Participants will learn about foundation of communication, the basis for conflict, types of behavioral communication conflict, and much more. With a better understanding of communication, participants will learn tools and strategies necessary to achieve results!

5:00 – 6:00 Networking and social at the Conference Center.

FRIDAY MARCH 9, 2018

Breakfast starts 6am.

7:30-8:00 Registration

8:00 -9:00 Pest Identification, Prevention, and Eradication: Ryann Kelley, Founder and Principal of All American Pest Control in Alma Michigan, will discuss identification and remediation techniques of more common pests, including but not limited to bedbugs and rats.

9:00- 9:15 Break

9:15- 10:30 Medical Marijuana Update: Doug Piggott, AICP, Associate and Senior Planner, Rowe Professional Services, will discuss recent changes to State Law, choices for local governments, and how some local governments are responding.

10:30-10:45 Break

10:45-Noon Hoarding: Elizabeth Nelson of Children of Hoarders LLC, returns to discuss causes, identification, and management of hoarding behavior.